Monterey Institute Information Technology Services

System Accounts
- 2 Main IDs; each are distinct systems with distinct passwords
  - Banner ID, student id, ex: 00456123, used for Bannerweb; access to online student data
  - MIIS ID: used for email, wireless, printing and many other electronic campus services

Bannerweb Setup
- [http://go.miis.edu/bannerweb](http://go.miis.edu/bannerweb), initial password, date of birth; 6 digits
  Example: if you were born on Jan 4th 1985, your password is 010485
- If you’ve attended Middlebury previously, use the same password you had last. Use the Forgot Pin? Button if necessary.

Email Setup
- [http://go.miis.edu/activate](http://go.miis.edu/activate) - to set your email password
- [http://mail.middlebury.edu](http://mail.middlebury.edu) – to log into your email

Student Technology Services
- Wireless support for network connection, account activation, email install, printing setup
- Orientation Week, M-F 8a-6p; regular semester, M-F 9a-5p; winter/summer M-F 12p-5p
- Casa Fuente 448, 647-6425, Wen Lu, Manager, studenttech@miis.edu

Media Services
- Support for all classroom technologies, projectors, computers, PAs, mics, camcorders, DVD/CD players
- Supply AV equipment for special events and check out
- Morse A101, 647-4150, M-F 8p-8p, weekends 9a-4p, Vincent Mascal, Manager, mediaservices@miis.edu

Information Technology Services Help Desk
- Technology services for entire campus, servers, networking and printing
- Papercut printing system, reset Bannerweb password, network/email accounts
- Casa Fuente Bldg, 320, 647-6656, Mon-Fri 9a-5p, Greg Harris, Help Desk Analyst, helpdesk@miis.edu

Digital Learning Commons
- Support for academic projects using digital media
- 420 Calle Principal or through McGowan, 647-4630, hours TBA, Bob Cole, Director, miisdmc@gmail.com

Moodle
- Learning Management Systems, online materials for courses
- [http://ilearn.miis.edu](http://ilearn.miis.edu), log in with your MIIS ID and password

Printing with Papercut print management system
- $50/semester, .08c/single sided, .05c/double sided, balance rolls over
- Purchase TopUp cards at the Library for additional printing credit
- Check your account at [http://papercut.miis.edu](http://papercut.miis.edu); log in with your MIIS ID and password

Spring 2013
Students arriving before Orientation Week should visit Student Technology Services, Casa Fuente 448 for network connection help.

Check offices for any changes in hours
For other answers try [http://blogs.miis.edu/kb](http://blogs.miis.edu/kb)